



XML Optimization - Client/Supplier Success

EXTERNAL AGENT - ENGLISH SPEAKING

AIC Travel Group is looking for a XML Optimization Client/Supplier Success to JOIN THE TEAM.

AIC will provide you with the possibility to grow in your career. Everything is up to you. Your salary will be based on our interview, skills and previous experience and is always growing with your personal capacities and responsibilities.

PRIMARY RESPONSIBILITIES:

- Support and contribute to the growth of AIC's clients using XML based services
- Understanding the objectives and scope of business and IT systems
- Act as the technical point of contact for business partners to help facilitate communication to clients
- Identify multifaceted organizational problems and devise data-driven solutions
- Conduct statistical analyses, reports, surveys and tests
- Monitoring client's performance and results
- Proactively collaborate and communicate with external and internal customers to analyze information, business needs and functional requirements
- Invent new flows or contributing to improving the existing ones
- Make specific IT recommendations, and support their implementation
- Serve as a liaison between the management and technical developers

PERSONAL SKILLS:

- Fluent in verbal and written English
- Must have an understanding of XML based connectivity
- Carry out an in-depth evaluation and verification of the capabilities of systems
- Have the ability to plan, organize, and structure work
- Highly skilled in Excel
- Showcase good written and oral communication skills and good analytical and evaluative skills in tasks
- Ability to multitask
- Have good interpersonal skills
- Experience of working in a customer-focused role, managing delivery partner accounts or implementations
- Can-do attitude, confident, proactive and process-driven, goal-oriented, able to work in a team
- Ability to work under pressure, manage conflicts and negotiate mutually beneficial outcomes
- Previous experience in tourism B2B distribution is considered a plus

If you think you have what it takes and want to join a winning team, send us your complete application (CV with a picture, motivation letter and certificates).

Only applications strictly corresponding to the above criteria will be considered.

GET IN TOUCH WITH US:

✉ hr@aicgroup.biz

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